



Cabling & AV Engineer (Temp)

About Millgate:

Established 25 years ago, Millgate now has a wide range of clients across the public and private sectors, including retail, distribution, healthcare, education, transport and more.

We have learned and evolved over that time and have developed a reputation as an effective and trusted technology adviser to our clients, able to understand their requirements and provide the very best solutions to help them succeed.

We do this by committing to a very simple guiding ethos. Clients should expect that we deliver on the fundamental requirement that any tech product, service or solution we recommend or implement into their business actually works.

At Millgate, our culture is based upon shared common values, not least of which is our effective service ethic. We understand that when a group of talented and committed individuals combine forces in pursuit of a common goal that anything is possible.

Anybody can be part of a team, but it takes a group of exceptional people to be part of a high performing team. Which is why we set a high bar for anybody considering joining us. If successful, from that point on we work hard to challenge, recognise and reward you so that you may grow with us.

Our drive for growth is based upon the concept of Continuous And Never-Ending Improvement (CANEI) and so should you wish to improve individually or simply wish to contribute to a high performing team for some or all of the *next* 25 years, Millgate will be a supportive environment.

Role & Responsibilities:

- Workload delivered through Connectwise
- Installation of AV, Fibre and Cat5/6 cabling including smart board projectors
- Elements of labouring, specifically decanting IT equipment
- Attend assigned calls to fault find and fix client equipment within the SLA
- Constant communication with the client in providing status updates
- Adhere to client guidelines whilst working on client sites
- Assist colleagues with any technical issues
- Submit expenses and overtime monthly to your manager

Skills & Qualifications:

- Building upon IT knowledge, updating skills by self-study
- Generate good team relationships
- Keep all accreditations up to date: Pasma (Tower scaffolding), CRB Checks, Asbestos Awareness, Manual Handling, Ladder Access Safety
- City & Guilds qualifications in fibre/copper cabling desirable
- CCTV installation and configuration experience desirable

Self-Management:

- Comply with environmental policies
- Comply with health & safety policies
- Anticipate and overcome obstacles
- Embrace personal challenges
- Confident, rounded thinking
- Self-aware and optimistic
- Resilient and open to change
- Self-motivated, flexible and work well under pressure

Attributes:

- Skilled communicator with the ability to form and maintain good relationships internally and externally
- Client focused
- Proven analytical, problem-solving and organisational skills
- Excellent attention to detail

Personal Attributes and Millgate's Core Values:

You must demonstrate or aspire to uphold our core values:

- Be Humble
- Be Hungry
- Be Smart
- Be Agile
- Be Curious
- Exceptional personal and professional Integrity



Environmental Job Requirements and Working Conditions:

- This position is field based. You will spend much of your time on customer sites.
- As a fast moving, agile business the candidate needs to be willing to perform any related role/task that may be requested by Millgate from time to time for the good and benefit of the company.

The Package:

Millgate offers an incredible package of benefits, from our competitive salaries, through to current care and future financial stability for you and your family with our healthcare and pension schemes.

- Negotiable basic, dependent upon experience
- Contributing pension scheme
- Private healthcare
- Increased holiday with service
- Tailored training and development plans
- Real opportunities for progression